

## **Tasks of the Facilitator**

Propose Process

- Time Management

- Distinguish agenda: content and time

- Craft agenda with idea of value creation behind it

Process Reminding

Maintain a joint visual record- boundary object

Remain neutral

- Tension between substantive expertise and loss of neutrality/bias

- Buffer between parties

Suggest technical/scientific information group may need

Identify institutional impediments to implementation of agreement

## **Choosing a facilitator: what attributes are important**

Training

- Academic training

- Professional training in dispute resolution

Experience

- Actual completed cases (total number, what category)

Personal Background

“Neutral”

- What kind of information would you want to determine if nonpartisan?

- Philosophy of mediation

Network of contacts/references

Financial information

## **Why facilitate?**

Takes less time

Costs less money

Agreement more likely to be implemented with less resistance